

PRIVACY POLICY AND COOKIES

of the Pińczów City Bike

Effective from July 5, 2023

Thank you for your interest in our website www.pinczowskirower.pl. The protection of privacy is important to us.

In order to implement the principle of lawful, reliable and transparent processing of your personal data when using our services, we adopt a document called the Privacy and Cookies Policy ("Privacy Policy").

The Privacy Policy defines how we care for your personal data and your rights.

In the content of this document, we would like to inform you about the type of data collected by the Municipal Office in Pińczów, a municipal and rural commune, ul. 3 Maja 10, 28-400 Pińczów, NIP: 662-00-57-664, REGON: 000523761 (hereinafter referred to as the "Administrator"), in connection with the use of the website: www.pinczowskirower.pl ("Website"), and to explain how this information is used.

We also inform you that the Website contains links to external websites that are not covered by this Privacy Policy. This means that a link on our Website will redirect you to an external website for which the Administrator is not responsible, in particular it is not responsible for the rules on collecting and processing information about users of these external websites.

The User using the Website agrees to the terms set out in this Privacy Policy.

Who is the personal data administrator?

The data controller pursuant to Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) (hereinafter referred to as "GDPR") is the Municipal Office in Pińczów, a municipal and rural commune, ul. 3 Maja 10, 28-400 Pińczów, NIP: 662-00-57-664, REGON: 000523761, www.pinczow.com.pl (hereinafter also referred to as the "Administrator").

How can you contact us?

sekretariat@pinczow.com.pl, by phone at +48 41 23 45 100, and also via ePUAP: /9ok40vy4jj/skrytka.

What type of your personal data do we process?

We process the data provided by you when registering the account, i.e. name and surname, e-mail address, and contact telephone number. Moreover, we may also process the data contained in the transfer confirmation, i.e. the address of residence and the bank account number.

What is the purpose and legal basis for our processing of your personal data?

We process your personal data in order to:

- create an account on the electronic website (Article 6(1)(b) of the GDPR – processing for the purpose of contract performance);
- provide urban bicycle transport services (Article 6(1)(b) of the GDPR – performance of the contract);
- make telephone and e-mail contact (Article 6(1)(b) of the GDPR – processing to perform the contract);

- handle complaints and claims (Article 6(1)(b) and (c) of the GDPR – performance of the contract and fulfilment of a legal obligation);
- if you have given such consent, contact you by telephone on the number provided in the form for direct marketing purposes (legal basis – Article 6(1)(a) of the GDPR in connection with Article 172 of the Telecommunications Law – your consent);
- if you have given such consent, send commercial information via entities cooperating with the Administrator (legal basis – Article 6(1)(a) of the GDPR in connection with Article 10(2) of the Act on the Provision of Electronic Services – your consent);
- provide data to authorised state authorities (Article 6(1)(c) of the GDPR – fulfilment of a legal obligation).

Who can see your personal data?

Access to the data will be granted to entities cooperating in the provision of services, as well as persons cooperating in the defence and pursuit of claims.

With your consent, your data may also be transferred to entities cooperating with the Administrator for marketing and promotional purposes.

In addition, where required by law, the Administrator may transfer the data to the relevant public authorities authorised to access it.

For how long do we process your personal data?

Your data will be stored for the duration of the agreement for the provision of electronic services, i.e. for as long as your account is registered on the website, and also for the period necessary to pursue claims and defend against claims.

How do we protect your personal data?

We ensure that we apply appropriate technical and organisational conditions to safeguard the security of processed personal data against disclosure. For this purpose, appropriate procedures and documentation have been introduced, as well as safeguards for our ICT systems.

What rights do you have in connection with our processing of your personal data?

Persons whose personal data are processed by the Administrator are entitled to demand from the Administrator access to their personal data, rectification, deletion or restriction of processing, to object to processing, and to data portability. In addition, these persons are entitled to withdraw consent and to lodge a complaint with the supervisory authority. The situations in which it is possible to exercise certain rights are determined by generally applicable law. The supervisory authority is the President of the Office for Personal Data Protection.

Do you have to provide your personal data?

Providing personal data is entirely voluntary; however, failure to provide personal data, or its removal, will make it impossible to register an account and to provide the services.

Additional information

The Administrator does not carry out profiling in connection with the processing of your personal data, nor does it process personal data in an automated manner that affects your rights. The Administrator does not transfer personal data to countries outside the European Economic Area.

If you have any questions, we will try to clarify any doubts.

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